

JEFFREY SOKOL

Pompton Lakes, NJ 07442 ■ 551.427.8503 ■ JeffSokolDev@gmail.com ■ [LinkedIn](#) ■ [GitHub](#)

Senior Programmer ■ Senior Template Builder

- Lead programmer with a track record of incorporating user and business requirements into cost-effective, secure, and user-friendly solutions
- Knowledge of commercial and open-source software/database engineering tools, design techniques, CASE tools and security standards.
- Proven leader and project manager; drive system architecture decisions and lead projects from concept through the release process.
- Innovator of next-generation solutions, systems and applications giving companies a competitive edge and producing outstanding results for customers.

Technology Summary

HTML, CSS – Bootstrap, JavaScript, jQuery, Python – Flask, Java – Spring, MySQL, React, Express, NodeJS, VS Code, Sublime Text, MySQL Workbench, Spring Tools Suite

Professional Experience

REGIONAL COMMUNICATIONS, INC. -- Paramus, NJ

Senior Service Programmer, 2014 to Present

Service Programmer (Promoted 2014)

Programmer (Promoted 2007)

Develop, maintain, and support emergency 2-way technology and related software templates. Analyze schematics for system testing and debugging; create test cases to find, isolate and rectify issues; and manage a team of three programmers.

Accomplishments:

Senior Service Programmer

- Spearhead and supervise large-scale installations for top revenue accounts across NJ and NY including MetLife, and Yankee Stadium
- Skilled developer – created complex customer templates using proprietary software to construct IP-Site Connect, and Capacity Plus systems
- Provide high-efficiency service in a fast-paced work environment
- Developed and deploy new functionality to proprietary software
- Identify customer concerns and troubleshoot advanced, dynamic communication technologies not limited to Motorola GTR, 7500, and Zetron dispatch systems
- Facilitate training sessions and onboarding for new hires and customers including police, fire, and emergency dispatch operators

Service Programmer

- Identified and presented solutions to customers with diverse needs such as public safety, industrial accountability, and commercial reliability
- Engineered and launched a service ticket system adopted by the service department of 12 employees to ensure proper communication between manager and technician regarding customer requirements contact information
- Proactively delivered timely resolutions to technical issues regarding the company's products
- Safeguarded business position by providing exceptional and dynamic customer service by being available "on-call" nights, and weekends since promotion to service programmer

Programmer

- Responsible for analyzing, troubleshooting, and responding to customer inquiries
- Strong knowledge of proprietary software used for custom programming and functionality testing

- Utilized time management and prioritization skills to manage and organize tasks
- Cultivated and developed business relationships to bring on multiple clients

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Phone: 551.427.8503 ■ Page Two

Credentials

Certification:

- Coding Dojo, Full Stack Software Development Certificate (HTML, CSS, Python, Java, JavaScript/MERN)
- Code Academy, Udemy (HTML, CSS – Bootstrap, JavaScript, jQuery, AngularJS, Python, Java)

Recent Training and Seminars:

- Coding Dojo - Web Fundamentals: Graduated with 4.0
- Coding Dojo – Python Development: Graduated with 4.0
- Coding Dojo – Java Development: Graduated with 4.0
- Coding Dojo – Javascript/MERN: Graduated with 4.0
- CodeCademy - Python3
- CodeCademy – Front End Engineer